



## HAN-CRETE PRODUCTS, INC.

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2010 S. CUCAMONGA AVE. • ONTARIO, CA 91761 • (909) 947-1543 • FAX (909) 947-9743

# Return Policy

No returns on custom made orders.

Freight/Shipping cost will not be refunded.

Racks are subject to a \$2 fee; paid upon return

Racks-Modified are subject to a \$5 fee; paid upon return

We will gladly accept returns on inventory items. The following criteria/requirements must be met to complete a return:

- All goods must be returned within 30 days of the sales transaction.
- Returned items must be in good condition.
- All goods are subject to **pre-approval** at *Han-Crete Products, Inc.*'s sole discretion.
- A 20% restock fee will be applied.
- All returned merchandise can be received for exchange or store credit only.

Han-Crete Products, Inc.